

P-999/CI-91-507 ORDER REQUIRING DISCONNECTION OF CUSTOMER-OWNED
PAY TELEPHONE SERVICE TO UNAUTHORIZED PROVIDERS

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
Cynthia A. Kitlinski
Dee Knaak
Norma McKanna
Darrel L. Peterson

Chair
Commissioner
Commissioner
Commissioner
Commissioner

In the Matter of the
Disconnection of Customer-Owned
Pay Telephone Service to
Unauthorized Providers

ISSUE DATE: January 7, 1992

DOCKET NO. P-999/CI-91-507

ORDER REQUIRING DISCONNECTION OF
CUSTOMER-OWNED PAY TELEPHONE
SERVICE TO UNAUTHORIZED
PROVIDERS

On January 7, 1992, the Commission issued Orders revoking
certificates of authority to provide coin-operated telephone
service held by the following six people:

P-1469/CT-91-932	Kurt Graham/Mega Orange Marketing
P-1131/CT-91-933	Robbin Duncan/Midway on Main
P-1082/CT-91-934	William Janguist
P-1440/CT-91-936	Hassan Salti
P-1143/CT-91-937	Donald C. Robinson
P-1364/CT-91-938	Roger Tabatt/Shremp Enterprises

To ensure that coin-operated telephone service is not provided
without authorization, the Commission will order all local
exchange companies to disconnect any customer-owned pay telephone
service they may be providing to the above-named persons.

ORDER

1. All local exchange companies shall disconnect any customer-owned pay telephone service they may be providing to any person named above.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
Cynthia A. Kitlinski
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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1469/CT-91-932

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Kurt Graham of Mega Orange Marketing. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Graham. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Kurt Graham of Mega Orange Marketing should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Kurt Graham of Mega Orange Marketing is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1131/CT-91-933

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Robbin Duncan of Midway on Main. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Duncan. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Robbin Duncan of Midway on Main should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Robbin Duncan of Midway on Main is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1082/CT-91-934

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by William Jangquist. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Jangquist. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to William Jangquist should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to William Jangquist is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1440/CT-91-936

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Hassan Salti. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Salti. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Hassan Salti should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Hassan Salti is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1143/CT-91-937

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Donald C. Robinson. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Robinson. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Donald C. Robinson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Donald C. Robinson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
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In the Matter of a Petition to
Revoke Certificate of Authority
to Provide Coin-Operated
Telephone Service

ISSUE DATE: May 7, 2001

DOCKET NO. P-1364/CT-91-938

ORDER REVOKING CERTIFICATE OF
AUTHORITY

PROCEDURAL HISTORY

On November 26, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Roger Tabatt of Shremp Enterprises. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Tabatt. Mailed notice to the company's last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach the company at its last known telephone number failed as well.

The matter came before the Commission on December 30, 1991.

FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Roger Tabatt of Shremp Enterprises should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to the company.

ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Roger Tabatt of Shremp Enterprises is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)